

OUR 2015 REPORT TO OUR COMMUNITY



Feliciano A. Jiron,
CEO
*Los Alamos
Medical Center*

“At Los Alamos Medical Center, our goal is to deliver the best healthcare available in northern New Mexico.”

AT LOS ALAMOS MEDICAL CENTER, we understand what matters most to patients is the quality and safety of the care they receive. That is why we have made it a top priority to improve positive patient outcomes. As evidence of this commitment, LAMC was recognized as part of The Joint Commission’s 2015 annual report *“America’s Hospitals: Improving Quality and Safety,”* for attaining and sustaining excellence in surgical services.

Further evidence of our dedication to quality is the top spot LAMC consistently earns as the highest-rated hospital in northern New Mexico. As a result of a nationwide rating system developed by the Centers for Medicare and Medicaid Services (CMS), LAMC has received four stars for three consecutive quarters, the only hospital in the region to receive four out of five possible stars.

LAMC was again recognized by iVantage Health Analytics for overall excellence in outcomes and financial stability.

| | | |
|------------------------------------|-----------|-------------------|
| Capital improvements | \$ | 3,003,100 |
| Total taxes paid | \$ | 2,037,192 |
| Annual payroll | \$ | 19,646,349 |
| Average number of employees | | 258 |
| Helping those in need | \$ | 872,046 |

We are committed to ensuring the delivery of needed healthcare to all members of the community, regardless of their ability to pay. Last year, Los Alamos Medical Center delivered nearly \$900,000 in services to individuals without the ability to pay for their care.

New physicians

During the past year, Los Alamos Medical Center added two new physicians to our highly respected medical staff: Dr. Vincent Fiorica, a board-certified urologist, and Dr. Culley Christensen, a board-certified orthopaedic surgeon.

Thank you for your support

Thank you for choosing Los Alamos Medical Center for your healthcare needs. With your support, we are Making Communities Healthier.

OUR MISSION

Making Communities Healthier®

OUR VISION

We want to create places where:

- People choose to come for healthcare
- Physicians want to practice
- Employees want to work

OUR HIGH FIVE GUIDING PRINCIPLES

- Delivering high quality patient care
- Supporting physicians
- Creating excellent workplaces for our employees
- Taking a leadership role in our communities
- Ensuring fiscal responsibility



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Los Alamos Medical Center is both fortunate and appreciative to have a diverse, dedicated, and well-qualified Advisory Board. The 2015-16 Advisory Board is comprised of local community leaders who volunteer their valuable time and considerable expertise to help support and successfully grow the hospital.

Former CEO Feliciano A. Jiron, served as Los Alamos Medical Center's CEO from 2011 to 2016.



FINANCIAL DATA

| | | |
|---------------------------------------------------------------------------------------|-----------|------------------|
| Charity and other uncompensated care | \$ | 872,046 |
| Includes unpaid cost of Medicaid as well as charity care and other uncompensated care | | |
| Community benefit programs | \$ | 338,451 |
| Financial contributions | \$ | 32,975 |
| Professional development | \$ | 43,654 |
| Physician recruitment | \$ | 261,822 |
| Taxes paid | \$ | 2,037,192 |
| Property and other taxes | \$ | 988,856 |
| State sales tax | \$ | 837,292 |
| Local sales tax | \$ | 211,044 |
| 2015 TOTAL | \$ | 3,247,689 |

SPONSORSHIPS AND DONATIONS

Los Alamos Medical Center and our employees are pleased to have been able to support the following activities and organizations during the past year:

- Leading sponsor
 - Cornerstone Partner with Northern New Mexico United Way
 - Gordon's Summer Concert Series
 - Los Alamos Health Fair
 - Los Alamos Family Council Boots and Black Tie Fall Ball
 - Los Alamos Family YMCA
 - "Reach Toward, Not Away" teen suicide prevention program
- Key partner
 - Los Alamos Community Health Council
 - Los Alamos Falls Reduction Program
 - "Survive Don't Drive: CALL 9-1-1" program
- Community education
 - Established LAMC Educational YouTube channel
 - EHAC – Early Heart Attack Care education
 - Physician seminars at Aspen Ridge Senior Living
 - Women's Healthy Life Celebration
- Sponsorship, outreach, and promotion at more than 51 community events in 2015

Photos, page 1, top left – LAMC sponsors the annual Los Alamos Relay for Life; middle left – Kindergartners listen, play, and learn during the Teddy Bear Clinic; bottom left – Physicians and staff gather at the community picnic; bottom right – Face painting is a hit with the kids at the community picnic.

Photos, page 2, upper left – LAMC Superheroes raise money to fight cancer; left – Community CPR training; upper right – ER staff celebrate their Women's Choice Award.



Los Alamos Medical Center is part of LifePoint Health®, a leading healthcare company dedicated to Making Communities Healthier®. Through its subsidiaries, it provides quality inpatient, outpatient and post-acute services close to home. LifePoint owns and operates community hospitals, regional health systems, physician practices, outpatient centers, and post-acute facilities in 22 states. It is the sole community healthcare provider in the majority of the non-urban communities it serves. More information about the company can be found at www.LifePointHealth.net.

"Charity and other uncompensated care" includes hospital costs not covered by Medicaid reimbursements and supplemental payments, as well as charity care and bad debt. "Physician recruitment costs" include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. "Capital investments" include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates, and routine facility upkeep and maintenance.

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